Job Level	Captain		Management Level III
Problem Solving	∗	The Captain is responsible for developing and implementing programs relative to the safety, security and law enforcement on the campus. The position also involves extensive interaction with state and other law enforcement officials as well as campus and non-campus stakeholders.	▪ Problems are often unclearly defined and fundamental principles may not apply
	∗	Final decision maker for some expenditures within budget guidelines as designated by the Chief. Exercise independent judgment in routine as well as non-routine situations; and works under stressful, high-risk conditions.	▪ Solutions must take into account future considerations.
Interaction/ Communication	∗	The Captain represents the Chief of Police and/or CSUPD at meetings and events, networking with a variety of stakeholders on matters related to a wide range of safety and security issues, and acting in a manner most likely to net positive collaborations.	▪ Typically reports to a department head. ▪ Reconciles multiple stakeholder views.
University Impact	∗	This position also ensures the direction for the workforce is relayed through upper and mid-level managers.	▪ Translates strategy into operational processes.
	∗	This position coordinates law enforcement efforts with partner law enforcement agencies and others for the betterment of the total community, serves on university and external committees and boards to address various "quality of life" issues affecting the communities, meet with various stakeholders on campus and off campus to address issues of concern.	▪ May provide input into strategy of the department or function.
Financial/ Budget Responsibility	∗	The position must be adept at strategic planning/problem solving, which includes organizational development, training, financial planning, and budgeting	▪ May develop and manage a budget.
People Management	∗	6 Direct Reports: Budget Administrator; Special Events Division Lieutenant; Patrol Lieutenant; Records Manager; Information Technology (IT) Manager; Hourly Account. Tech III; Indirect Reports:	▪ Manages teams of primarily professional roles; may supervise project management levels.
	∗	43 salaried SC employees, 2 hourly SC employees, 22 student/non-student hourly employees	▪ People management responsibility for pay reviews, performance management, and resource planning.