

Job Level	Director of Technology Services	Management Level II
Problem Solving	<ul style="list-style-type: none"> * Provide leadership to guide Housing & Dining Services (HDS) Technology Services' staff and systems, to support the missions of the department and Colorado State University. * Develop organizational goals and strategies. * Develop Technology Services' organizational goals, strategies, policies, and procedures. 	<ul style="list-style-type: none"> ▪ Applies concepts towards the development of new rules or policy development
Interaction/ Communication	<ul style="list-style-type: none"> * Build successful working and IT support relationships within the department and across the organization, as well as with external customers, partners, and vendors. * Maintain organization's effectiveness and efficiency by defining and delivering information technologies for HDS and the Division of Student Affairs. 	<ul style="list-style-type: none"> ▪ Adapts communication style and uses persuasion in delivering messages
University Impact	<ul style="list-style-type: none"> * Maintain open communication with other HDS directors and stakeholders related to Technology Services' objectives, project status, and any challenges to foster collaboration, engagement, and shared understanding of scope, deadlines, and status. 	<ul style="list-style-type: none"> ▪ Ability to impact the development of existing principles and guides the development of new policies and ideas ▪ Work provided by the team generally has longer-term impact beyond the current year
Financial/ Budget Responsibility	<ul style="list-style-type: none"> * Responsible for a \$2.4 M dept. budget 	<ul style="list-style-type: none"> ▪ Provides input into the budgeting process and may be a sub-departmental budget owner or have responsibility towards the fiscal management
People Management	<ul style="list-style-type: none"> * The position oversees approximately 14 full-time professional staff and up to 10 part-time and student staff 	<ul style="list-style-type: none"> ▪ Manages teams of technical/support and/or professional roles ▪ May have people management responsibility for pay reviews, performance management, and resource planning