



BENEFITS MOBILE APP

EMPLOYEE HANDOUT

ACCESS YOUR BENEFITS ANYTIME, ANYWHERE

Access your benefits on the go 24/7 with the Benefits Mobile App by Discovery Benefits. Our free app gives you convenient, real-time access to all your benefits accounts in one spot. This makes it easy to use your hard-earned dollars and view recent account activity without ever needing to call in.

The Benefits Mobile App keeps your benefits always within reach. Want to know the status of a recent claim or easily check the balance of your accounts? Log in to our secure app to get answers to those questions and so many more — wherever and whenever you want.

WITH OUR BENEFITS MOBILE APP, YOU CAN:

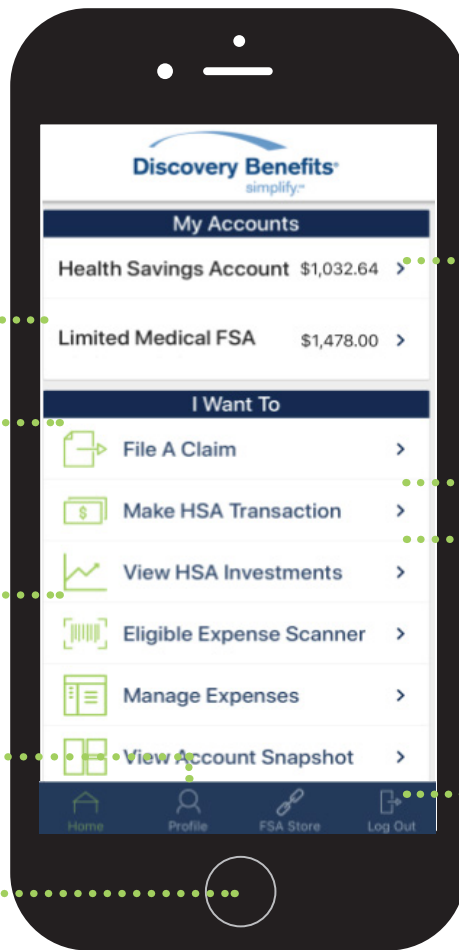
GET INSTANT NOTIFICATIONS ON THE STATUS OF YOUR CLAIMS.

FILE A CLAIM AND UPLOAD DOCUMENTATION IN SECONDS USING YOUR PHONE'S CAMERA.

SCAN AN ITEM'S BAR CODE WITH YOUR PHONE'S CAMERA TO DETERMINE IF IT'S AN IRS CODE SECTION 213(D) ELIGIBLE EXPENSE.

REPORT A CARD AS LOST OR STOLEN.

LOG IN WITH YOUR FINGERPRINT.



CHECK YOUR BALANCE AND VIEW ACCOUNT ACTIVITY.

EASILY MOVE FUNDS FROM YOUR HSA INTO YOUR BANK ACCOUNT TO COVER ELIGIBLE EXPENSES.

VIEW CURRENT HSA INVESTMENTS BALANCE, RECENT ACTIVITY AND RATE OF RETURN.

RESET LOGIN CREDENTIALS.

SECURITY ON THE GO
OUR MOBILE APPS USE SECURE ENCRYPTION AND WON'T STORE PICTURES ON YOUR PHONE, KEEPING YOUR DOCUMENTATION SAFE AND SECURE.

DOWNLOAD THE APP FOR FREE ON APPLE AND ANDROID SMARTPHONES AND TABLETS



RESOURCES

BENEFITS MOBILE APP 101 VIDEO
www.DiscoveryBenefits.com/mobileappvideo

Discovery Benefits®

a wex company

Mobile App Installation and Login Instructions

Our mobile app is a convenient and secure way to manage your account on the go. It can be used to file claims, upload receipts, check your balance(s), view account activity, access your message center and more! It is compatible with Android and Apple devices.

Installation:

There are a few different ways to download and install the mobile app. You can do so by following any of the bullet points below:

- Get the Apple app by clicking [here](#) or get the Android app by clicking [here](#).
- The participant portal contains a direct link to the mobile apps as well. After entering your account, hover your mouse over the PROFILE tab and click the Mobile Access link that populates to find a direct link to each app.
- Search for “Discovery Benefits” in the Apple App or Google Play store on your device and install the “Discovery Benefits Mobile” app. The app icon will appear as:



Logging In:

1. Launch the Discovery Benefits Mobile app on your device.
2. You will be prompted to enter your username and password. Due to additional features on your account, an alternate username and password is needed to log in to your mobile app. Your username and password will be the first initial of your first name (lower case), your full last name (lower case), date of birth (including zeros), and the last four digits of your social security number.
 - For example, an individual with the following information would use “jdoe010119901234” as their username and password:
 - First Name: John
 - Last Name: Doe
 - Date of Birth: January 1st, 1990
 - Social Security Number: 111-11-1234
 - **Please note**, if you previously logged in to your account directly through www.discoverybenefits.com, use the same username and password from that site to log in to the mobile app.
3. After your username and password are entered, click Save.
4. You will now be prompted to create your passcode and re-enter your passcode.
5. After entering your passcode, you will be logged in to your account and the passcode is the only item needed to log in moving forward. This is the Single-Sign-On (SSO) feature that allows you to use the passcode only, instead of your full username and password upon each login.
 - **Please note**, if you're not able to log in, add a 1 after your username and use the same password outlined above. If you are not able to log in to the mobile app, contact Customer Service at the contact information outlined on our website: www.discoverybenefits.com.