

Guide to Ordering Debit Cards

ORDERING
DEBIT CARDS
IS EASY

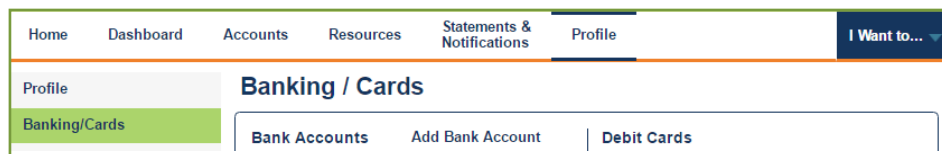
BENEFITS CARD

Discovery Benefits®
simplify™

If your plan offers the debit card as a reimbursement option, you can order debit cards via your online account for yourself, spouse and any dependent added to your plan that is over 18.

Step 1: To access your consumer portal, go to www.DiscoveryBenefits.com, click the “Login” button and select Reimbursement Accounts.

Step 2: Select the Profile tab, then Banking/Cards. You will have the option to order a new/replacement card by clicking on Report Lost/Stolen or Order Replacement under “Debit Cards.”



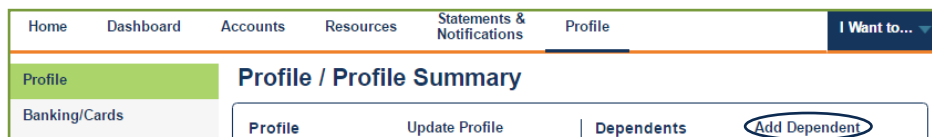
The screenshot shows the top navigation bar with links: Home, Dashboard, Accounts, Resources, Statements & Notifications, Profile, and a dropdown menu 'I Want to...'. Below this, the 'Profile' tab is selected, and the 'Banking / Cards' section is active. Under 'Banking / Cards', there are three options: 'Bank Accounts', 'Add Bank Account', and 'Debit Cards'.

The debit card(s) will arrive to your designated shipping address within 10-14 business days of placing the request.

Note: You can set up a PIN for your debit card by calling 1-866-898-9795.

If you'd like to order a debit card in your spouse's name or dependent's name who is not listed on the account, you will need to follow the below instructions.

Step 1: Select the Profile tab and then select Add Dependent.



The screenshot shows the top navigation bar with links: Home, Dashboard, Accounts, Resources, Statements & Notifications, Profile, and a dropdown menu 'I Want to...'. Below this, the 'Profile' tab is selected, and the 'Profile / Profile Summary' section is active. Under 'Profile / Profile Summary', there are three options: 'Profile', 'Update Profile', and 'Dependents'. The 'Add Dependent' link under 'Dependents' is circled in red.

Step 2: A “Dependent Information” box will appear. Enter the dependent information in the fields and hit “Submit.”

Step 3: Next, select the Profile tab and then select Banking. Below “Debit Cards,” you will now have the option to select “Issue Card” next to your dependent's name.

Step 4: After selecting “Issue Card,” a dialog box will appear asking you to verify the address. Verify and click “Submit.”

Step 5: You will receive a confirmation once the card is ordered.

Banking/Cards

✔ Card Ordered
A card has been successfully issued for John Doe.