



Colorado State University Retirement Plans

Fidelity services and resources— at your convenience

Here are some resources to help during the transition to CSU's new core investment menu:

One-on-one appointments

Schedule an in-person, virtual or phone consultation with a Fidelity planner to review your portfolio, how your current accounts may be affected by the transition to new investments and options. One-on-one consultations are the same whether in-person, virtual, or over the phone.

- Call to meet with a Fidelity planner or to schedule an appointment: 800-642-7131
- Schedule an appointment online: getguidance.fidelity.com

Phone consultations with a Fidelity planner are available from 6 a.m. to 10 p.m. MT.

Retirement Service Center

The Fidelity Retirement Service Center is available Monday through Friday from 6:30 a.m. to 10 p.m. MT. Fidelity's experienced phone representatives can help with your account, transactions, general questions, and more.

Call to speak with a Fidelity Representative at 800-343-0860



Ask Fidelity Sessions

Scheduled group Q&A sessions led by Fidelity planners provide a flexible forum for employees and plan participants to ask transition related questions. Join a session by phone, video conference, or in-person.

Register for a session online: getguidance.fidelity.com



Help Desks

Stop by a Fidelity Help Desk to get quick answers to your general questions. Pop-up help desks will be available throughout CSU locations in Fort Collins, just look for the Fidelity table and representatives. No appointments or registration needed.



Fidelity online account access*

If you already have a Fidelity account, you can continue to use Fidelity NetBenefits® to check account balances, view your statements, make investment changes, update your account beneficiaries, and take advantage of interactive planning tools.

Visit www.netbenefits.com/CSU to log on to your account

*Once the transition is complete, CSU employees and plan participants will have an account established at Fidelity.



Fidelity Mobile® App

Prefer to manage your portfolio on the go? Fidelity's mobile services and apps let you access your accounts whenever — and wherever — you want.

• Visit www.fidelity.com/go/netbenefitsapp for more information



Stop by the local Fort Collins Fidelity Investor Center

Fidelity has more than 200 Investor Centers across the country. The professionals in the Investor Centers are highly trained to provide you with the latest retirement planning insights and investment help. Investor Center products and services are offered beyond your employer-sponsored retirement plan. Meet with an Investor Center representative for:

- An in-depth portfolio review
- Help with developing investing strategies for a variety of financial goals
- Free investment seminars and workshops
- A wide range of educational materials

To schedule an appointment at the Investor Center, CSU employees can call:

Brandon Adams—970-666-2009, ext. 41581, or

Rochelle Alarid—970-666-2009, ext. 42837

Fidelity



Fort Collins Investor Center 3100 S. College Avenue Suite 110 Fort Collins, CO 80525

Looking for a Fidelity Investor Center in another area? Visit **Fidelity.com/branchlocator** for locations and directions.

Investing involves risk, including risk of loss.

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