

How to Manage Your Online Account

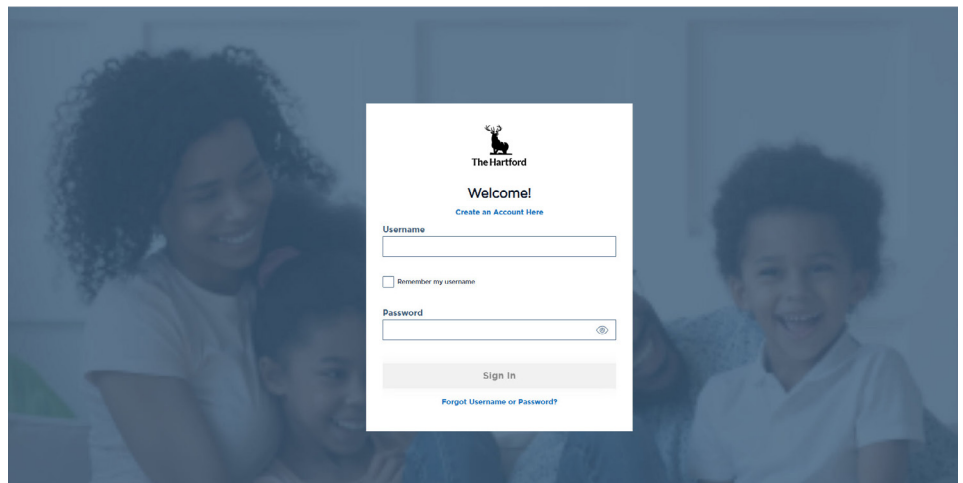
To manage your Supplemental Health¹ Insurance Claims account, navigate to myhealthhub.app/thehartford and follow the instructions.

**To delete your account, skip to the How to Delete Your Account section*

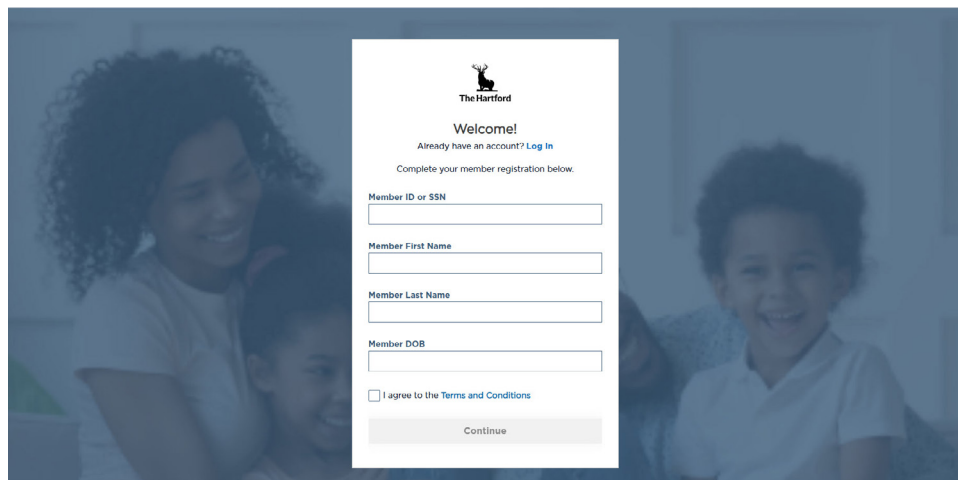


How to register your account

1. On the login screen, click Create an Account Here

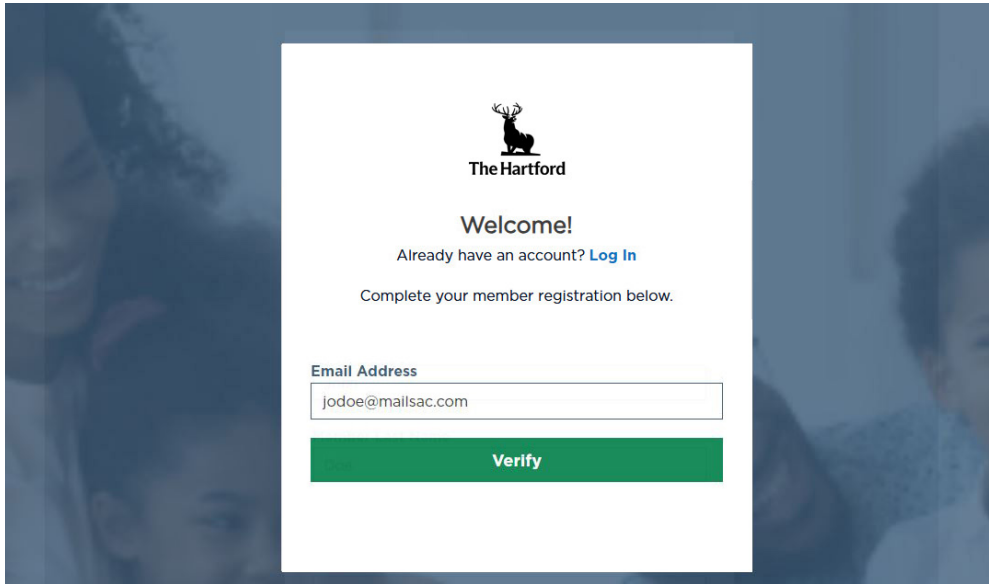


2. Enter your 9-digit Social Security Number, First and Last Name, and Date of Birth.



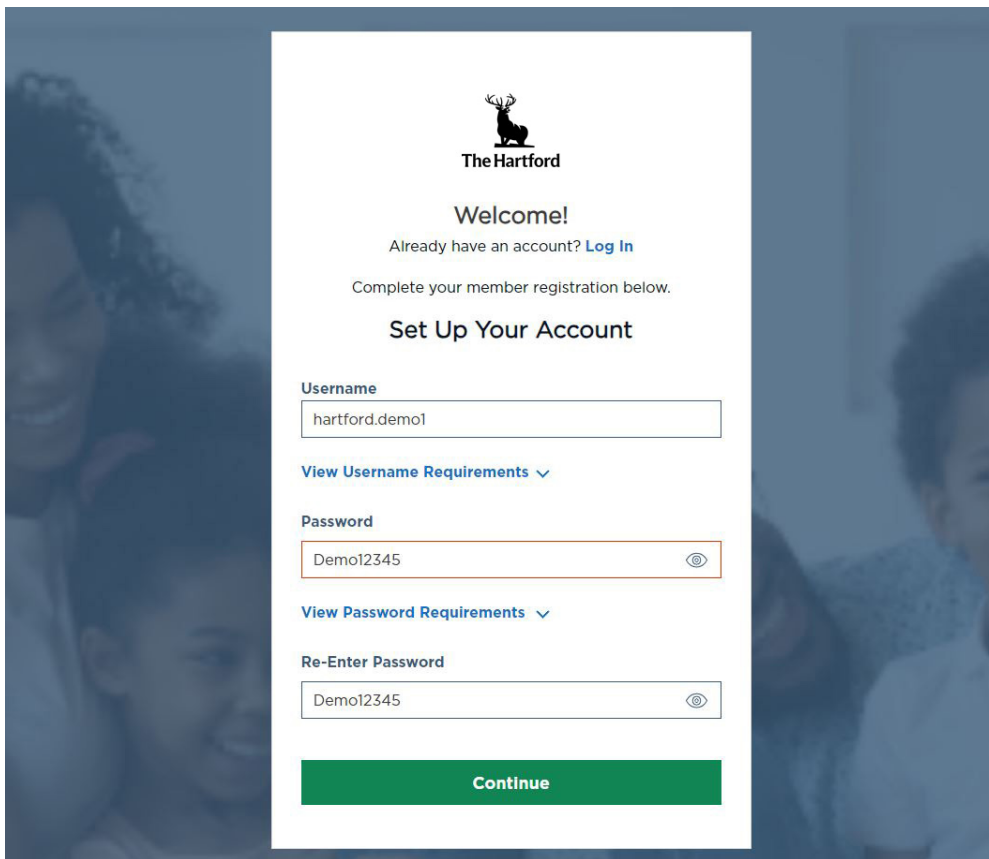
Note: Member should enter the email address where they want to receive all future claims, benefit or coverage information. This email address cannot be changed once registered unless the account is deleted.

3. Follow the on-screen instructions to verify your email address.



The screenshot shows a white registration form centered on a blue background. At the top is the The Hartford logo (a deer head) and the text "The Hartford". Below that is "Welcome!" and "Already have an account? [Log In](#)". The instruction "Complete your member registration below." is followed by a form field labeled "Email Address" containing "jodoe@mailsac.com". A green button labeled "Verify" is at the bottom of the form.

4. Set up your account Username and Password and set your preferences.



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How to delete your account

1. Click Delete Account at the bottom of the page.



The screenshot shows the 'Account Info' page for 'The Hartford'. The page header includes the logo and a 'Back' button. The main content area displays the following user information:

- Username: adrienneb.test (with an 'Edit' link)
- First Name: ADRIENNE
- Last Name: BURNSIDE
- Email: aburnside1@mailsac.com
- Home Phone: 8647158947
- Middle Phone: (empty)
- Address: 97 SHEPARD DRIVE, CLINTON SC, 29325

At the bottom of the page, there is a 'Delete Account' button. Below this button, a disclaimer states: 'The information presented on this page is provided to us by your benefits administrator. If any information is incorrect or requires an update, you must contact your benefits administrator to request the update.' A second line of text reads: 'To help ensure the accuracy and security of your information, and to ensure our information remains consistent with your benefit administrator's information, we are unable to update this information for you.'

